You have a workplace conflict?

Contact us!

This is how it works:

- **Initial contact**: The chances to resolve a conflict are best in **early** stages. Contact the Office when you require assistance in the resolution of a workplace conflict in a **safe and confidential** manner.

- **Assignment of case**: Once your message has been received, an Ombudsman will be **assigned** to your case and **contact you** to determine the best time and method of communication.

- **Informal fact-finding**: The Ombudsman will **listen** to your concerns and may ask you to provide **further information** on the issue you are addressing.

- **Evaluation of options**: The Ombudsman will then help you to identify the **options** available to address your concerns and to look at these options from all **perspectives**. However, which option is the best way forward, is your decision.

- **Further services**: Once you have chosen what option you would like to pursue, an Ombudsman can provide **further services**.